



Company Profile

BHASKAR CLEANING SERVICE





COMPANY PROFILE

Sr. No.	Particulars	Details
1	Name of the Company	Bhaskar Cleaning Service
2	Registered Office Address	226 Peyarabagan Kolkata - 700153
3	E-mail Address	info@bcskolkata.com
4	Type of Company	Partnership Company
5	Principal Activity of Business.	Conservancy And Facility Management.
6	Web Site	www.bcskolkata.com
7	Contact Person	Mr. Bijay Biswas
8	Contact Number	9007832016 / 9831858954 / 9748443056



INTRODUCTION

BCS made their presence in the market Eight years ago in 2006. From the beginning we have grown into a much-appreciated professional set-up offering all the services, which fall under the purview of maintenance of an entire building. "BCS" is a one-stop shop providing reliable & quality maintenance services for any type of organization.

We provide a comprehensive range of facilities management and building services to ensure that the physical assets, buildings and equipment that form part of the Building properties are optimally used and maintained. We also act to protect the safety and well being of visitors and staff at the Site.

- Housekeeping Services
- Electromechanical
- Kitchen Stewarding Services
- Pantry Services
- Façade Cleaning
- Horticulture
- Payroll Management
- Marble Polishing / Carpet Shampooing
- Painting & Interior Decoration
- Civil Work (Repairing Job)



SERVICES WE PROVIDE

- **Asset Maintenance Services**

We are responsible for the development and delivery of asset maintenance programs. This includes scheduling building and equipment maintenance, routine and non-routine maintenance as well as emergency requirements. Ongoing equipment life cycle replacement and specific compliance projects are a major component of the planned asset maintenance.

- **Housekeeping Services**

We utilize our management expertise to provide for internal and external cleaning, horticulture, pest control and waste management services. We ensure that such services meet the specific requirements of our clients.

- **Kitchen Stewarding Services**

We also take the responsibility of maintaining high levels of cleanliness and hygiene in Kitchens following proper sanitary and food handling procedures.

- **Electro Mechanical Services**

We also take the responsibility of maintaining high level electro mechanical system through our quality and experienced personnel.

- **Façade Cleaning Service**



HOUSEKEEPING SERVICE

We are an Up Growing market leader in commercial cleaning, support services & service management with a proven performance record. We offer our clients a bespoke & competitive service package, which is not just a standardised service package. Our approach to service management is based on a close ongoing development process with our clients. We have an excellent Supervision & Management structure combined with extremely effective quality control & audits system. Here are some benefits of choosing BCS to deliver & manage your facility services;

- We will offer you an excellent service with all the backups you would expect from a professional company at an excellent price.
- We have outstanding track record based on over 8 years in the business which means when choosing BCS you know you can relax & get on with your core business. We take a proactive NOT a reactive approach to support & cleaning services ensuring your premises will look & run at their best all the time.
- We are a leading support & contract cleaning services company who offer a complete solution to your property maintenance requirements.
- We maintain & clean all types of offices & commercial premises and have built up masses of experience dealing with a broad client base over the last eight years.
- We take pride in ensuring our clients premises look & operate at their best all the time because we realize that the way a company's premises look & run are an important element of its success.





Facade Cleaning

- Every building feels the negative effects of pollution. And it is necessary to maintain a modern building as much as a historical structure. Effective & efficient cleaning is not only important for aesthetics but also for the maintenance of the structure.
- BHASKAR CLEANING SERVICES employs latest technology and state-of-art equipments for Façade Cleaning. Nowadays glass facades building are getting popular for residential as well commercial buildings. However, cleaning and maintenance of glass surface is challenging task.
- BHASKAR CLEANING SERVICES utilizes modern technology that enables our cleaning professionals to move along glass surfaces and overhanging façades with ease. We maintain cleanliness without making any compromise on the safety of our professionals. We ensure that there are no restrictions on motor as well as pedestrian traffic during the cleaning process. Reasonable pricing with best quality cleaning services for Glass Walls/Curtains /Façade of High Rise Buildings is our distinct advantage.
- **We offer:**
 - **Glass Cleaning Services**
 - **Glass Building Cleaning Services**
 - **Single Rope Equipment.**
 - **Silicon Feeling.**





Facade Cleaning

Our Façade Sites:

- Ecospace Business Park (All Towers).
- Saha Institute Of Neuroscience.
- L & T (Bantala).
- L & T (Sec V).
- Martin Burn (Sec V).
- Pinnacle South City (Sec V).
- Novotel (New Town).
- Diamond Heritage (Stand Road).
- Anmol Steel Factory (Singur).
- City Centre (Siliguri).
- Alonkar Business Centre (Patna).
- Airtel Building (Patna).
- Pani Tanki (Patna).
- State Bank (Patna).
- Glass Wall System India Pvt Ltd.
- Alcover.
- Nitson & Amitsu.





Painting Job & Interior Decoration

Painting

- A home is a big investment that most people work and save up for. A large part of an average individual's income is spent on building a decent home that can provide shelter and comfort for his family. Because of this, it is only fitting and sound that one should prolong the life and value of his home by protecting it from harmful environmental conditions that every property endures over time.

Interior Decoration

- We believe good design is not only about how it looks but how it functions, and how it makes people feel. We strive to discover the 'what', the 'why', and the 'how' of a space and then work towards finding the best solutions possible. We take pride in creating spaces that are sustainable to you, that are friendly to the environment and that ultimately, are well-built to endure the long-term.
- We promise to continuously drive towards greater design; finding innovative and sustainable solutions for any space.
- We will work hard, have fun, and continuously learn. We will not be satisfied with 'good enough'.
- So we started newly this division to serve people at reasonable pricing with best quality services regarding above.





OUR SYSTEM

We understand that every facility is unique. That's why we tailor our programs to address the specific needs of each client. We start with a clean slate, sending our industry experts to your facility. The information we gather, coupled with our extensive knowledge of support service management, will provide you with the options you need to contain costs and guarantee performance.

SITE MANAGEMENT

- **Effective Leadership**

Just as we tailor our agreements to meet the needs of your premises, we also tailor our management teams. We provide you with experienced leaders in order to ensure that our time-tested systems are implemented effectively and you receive the results and customer service that you deserve.

- **Administrative Systems**

Our philosophy is that our managers should spend the majority of their time out on the floors leading and training the staff. We enable our managers to maximize their time by providing fully automated systems for documentation, trending, planning, payroll, and purchasing.

- **Performance Improvement**

We have rolled quality monitoring and staff development elements into a multi-tiered program: our Performance Improvement System. This system involves daily documented training & QA rounds for each staff member. If deficiencies are present, we immediately teach the staff the proper methodology should they face the same issue again.

- **Executive Support**

BCS also provides a Site Coordinator and a Controller to support each of our facilities. They frequently tour each facility within the region with our on-site management. These visits serve as continuing education quality control. The entire program is evaluated from cleaning quality to compliance.

COST CONTAINMENT

We can provide you with total departmental cost guarantees. We accomplish this goal by addressing the following issues:

- **Work Assignments**

We craft effective work assignments, which uphold our industry-leading standards, and equip our management and staff with the latest advances in industry tools and systems.

- **Supply Management**

Supply budget management is also an integral factor in effectively controlling cost. Our distribution systems allow us to provide cost savings as well as ensure that guest needs are met and cleaning quality never suffers.



OUR SYSTEM

GUEST SATISFACTION

- Aside from the hotel staff, your housekeeping staff has more interaction with the guests than any other hotel employee. That is why we install a comprehensive guest satisfaction program.
- The onsite management team is responsible for regular guest satisfaction rounds.

TAILORED AGREEMENT

Each facility has its own unique needs and that is why we tailor our services to create a program that makes sense for you. The typical components of our agreements are:

- **Management**
- **Labor**
- **Supplies**
- **Equipment**
- **Chemicals**

We can provide any combination of these components to you and your facility. We are committed to being flexible in all our service agreements in order to provide the best program to each of our customers.

SITE START UP

- **Job Descriptions**

Our programs are founded upon properly engineering and implementing our time-tested systems. Once earning your business, we send our start-up team to your facility to create efficient & equitable work assignments for the housekeeping staff. These assignments are measured and timed according to our productivity standards.

- **Integration**

After all the area assignments are created, our management team is introduced to your facility and housekeeping staff. The staff is then trained on HOTEL HOUSEKEEPING standards and methodologies. All of our startup programs are focused on insuring that we integrate ourselves into your facility as seamlessly as possible.



TRAINING

We utilize Management and Staff development programs in order to help every member to realize his or her potential and create a motivating work environment.

Staff Training

- We offer comprehensive hands-on programs as well as multi-media training sessions to your staff. Initial training programs are utilized upon our arrival at your facility. However, ongoing development sessions are conducted as well. This way, learning never stops and new strengths are constantly being developed, providing you with greater service.
- Staff is developed to uphold the high standards of quality that we require and you deserve. In addition, all staff members are trained to meet the requirements of all state and federal regulatory agencies.

Management Training

- Before any member of our team arrives at your facility, they undergo a comprehensive training and development program at our Training Institute. During this program, candidate managers complete hands-on and multimedia sessions for every aspect of our industry-leading systems. From payroll management to floor care, we develop leadership in all areas of management.
- This foundation, combined with our multi-tiered mentoring programs, provides your facility with high-caliber managers that can integrate seamlessly into your facility and provide the highest quality results.

Safety Training

- We value the safety of our employees, your staff, and your guests above all else. We will implement a comprehensive training program for the HK department at your facility. Daily safety meetings with the housekeeping staff combined with an Employee Safety Incentive program help to create a safe environment.



OUR PEOPLE

- The people in our company are our most valuable asset. Every person in our organization, from a housekeeping staff member to a corporate executive, plays a vital role in our ultimate success. We invest a lot of time and energy in our employees in terms of training and mentoring. We want our employees to be successful and we know that by investing in our people we are ultimately making our company a better place to work and grow. As a service company we know that good service is founded on well trained, well supported, technically competent people.

- **Leadership Team**

Our directors maintains a very active role in the daily operations. They have a vested interested in the direction and success of the company.

- **Management**

We have some of the most technically competent and experienced managers in the industry.



LIST OF OFFICES

- Kolkata Municipal Corporation
- Saha Institution
- Ecospace Business Park
- Ecostation
- Bengal Anbuja Housing Development Ltd
- Ambuja Housing and Urban Infrastructure Company Ltd.
- Udayan Greenfield Developers Ltd
- Millennia Infrastructure Pvt Ltd
- ThyssenKrupp Group
- The Residency City Centre
- Ambuja Realty Development Ltd
- Saroj Vanijyo Pvt Ltd
- Suprim Infrustructure
- Minicraft Enterprises Pvt Ltd
- ESK Automation Pvt Ltd

FACTORIES

- Khadim India Ltd (PanPur)
- Khadim India Ltd (Kashba)
- Khadim India Ltd (Tangra)

Project Cleaning

Project Cleaning Sites

- Swisshotel Newtown.
- City Centre Newtown.
- City Centre Siliguri.
- City Centre Hangout Raipur.
- City Centre Hangout Haldia.
- Upohar township Garia Kolkata.
- Ujjas Township Laketown Kolkata.
- Ujjwala MIG & LIG Newtown.
- L&T (CTS) Bantala Leather Complex.



SHOPPING MALL

- City Centre (Salt Lake)
- City Centre (New Town)
- City Centre (Haldia)
- City Centre (Raipur)
- City Centre (Siliguri)
- Upohar township

RETAILS

- **Khadims India Ltd (Different Area)**

Narendrapur
Gariahat
Lindsay street
Avani Mall
Behala
Mani Square
Axis Mall
City Center (New Town)
City Center (Raipur)
Kanchrapara
Barrakpur
Burdwan
Assansole
Siligury
Patna

Residential Buildings

- **Bengal Ambuja Housing Development Ltd (Lig Mig)**



OUR OBJECTIVES

- a) To Provide quality service.
- b) To pass customer's worry of maintenance to us.
- c) To ensure longevity of customer's assets.
- d) To assure that things are at place, thereby doing away with the need of crisis management.
- e) To add life to customer's existing structure.
- f) To enhance Productivity.
- g) To be in touch with customer's senses.

QUALITY POLICY

- ***To continuously improve upon the quality for services, achieving a high level of client satisfaction, employee engagement, innovation in processes, there by gaining leadership in the businesses in which we operate.***



CARE

SUPPORT

We are committed to provide a special support to your site tailored made specifically for each site.

Staffing Support:

We will work on the following staffing system.

SITE MANAGER
Site Supervisors
Workmen

Training Support

We believe that it takes the right people to provide a great service..we uphold this philosophy by ensuring that we have the right people through comprehensive training programme, motivation, accountability and clear standard of success. We therefore request you to provide sufficient lead time before we start the project if we are rewarded with the responsibility.

On – Site Support:

We provide on site management support through strong communication devices, time to time visits from experts in various aspects of the work crises management support.



WHAT WE PROVIDE

- Point of Co-ordination for all activities.
- Professional & Personal Supervision on a day-to-day basis.
- Latest innovative techniques.
- 24 Hours, 365 days a year quality service.
- Continuous Research & Development.
- Strict Compliance of all statutory regulations & provisions related to the Labour Laws.
- Environmental Friendly cleaning solutions.
- Well trained, well groomed, obedient staff.
- Meeting cost schedules & quality standards consistently.

We have a qualitative management staff & time to devote to our customer's project, coupled with expertise & experience handling a project of any size, thereby leaving them free to attend to their core functions.